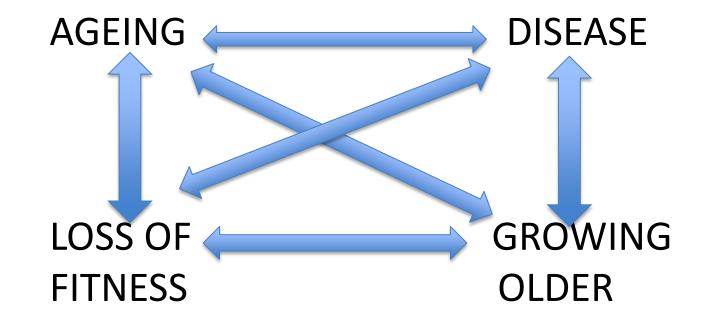
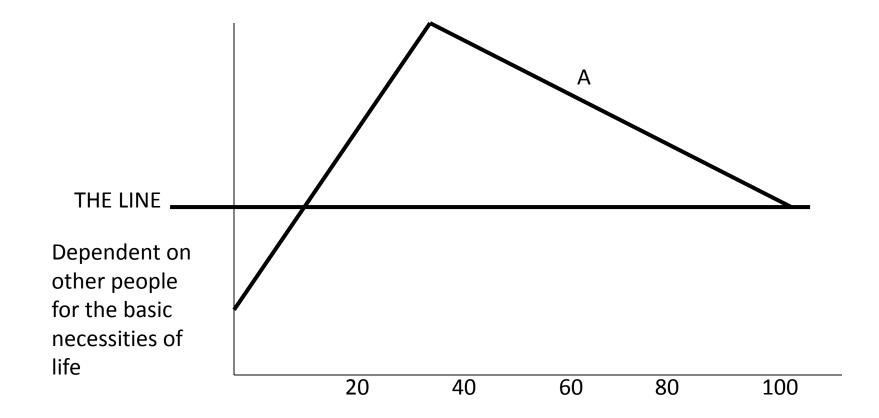
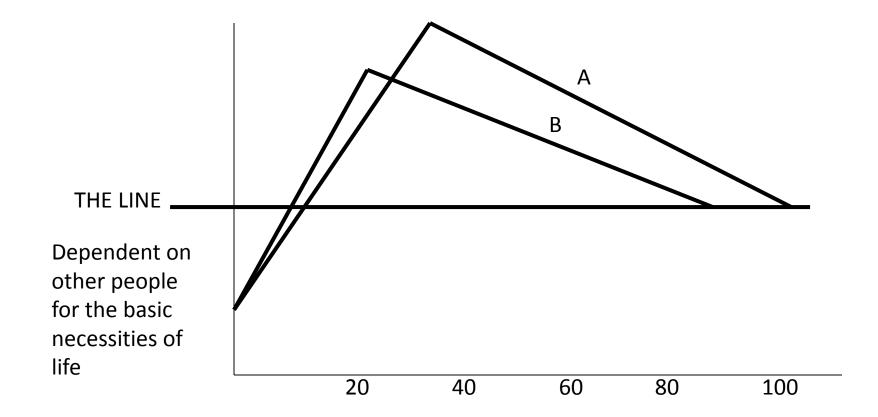
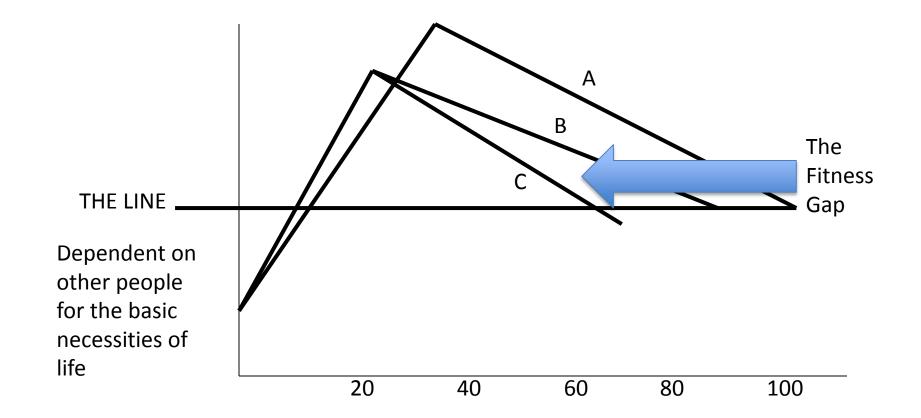


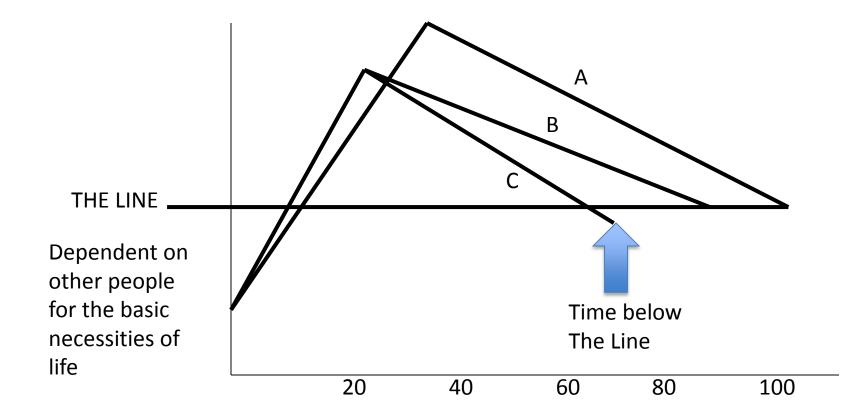
#### WHAT IS GOING ON?

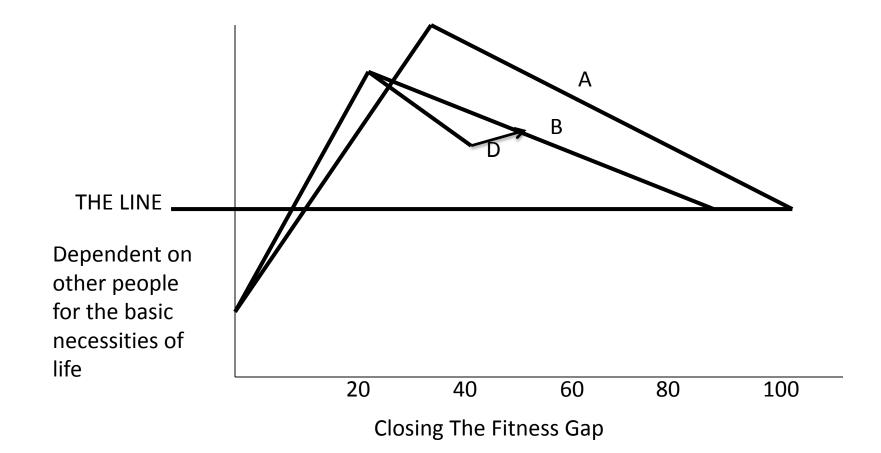


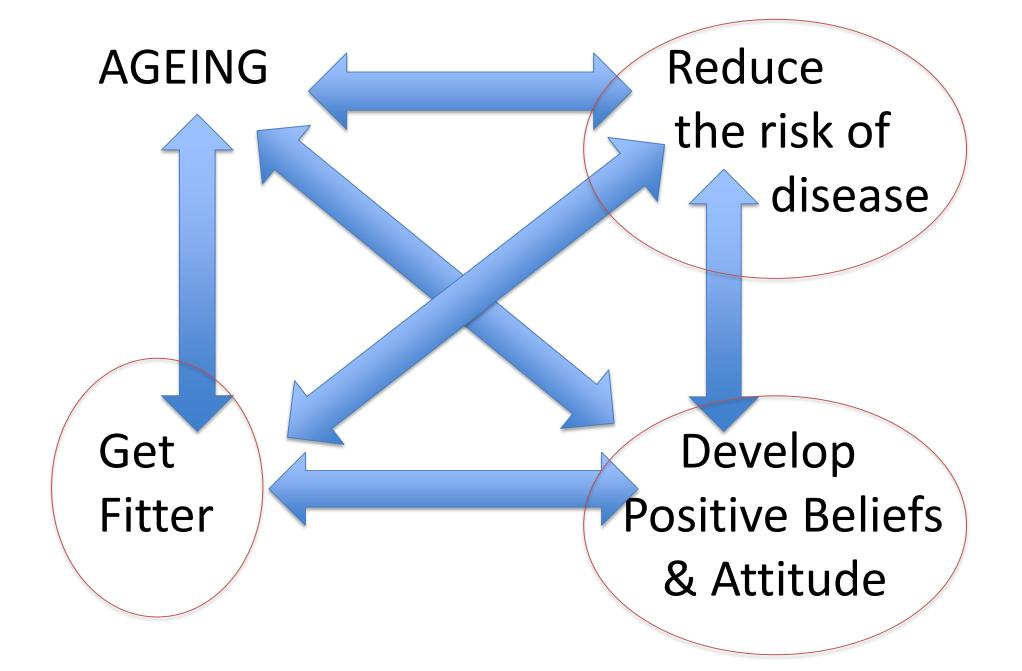












### MANAGE HEALTH AND HEALTH SERVICES

- Avoid underuse due to ageism
- Avoid overuse due to enthusiasm
- Make the choice that is right for you
  - Decide what is bothering you most
  - Do your own research
  - Balance the benefits and harms
  - Prepare for the consultation

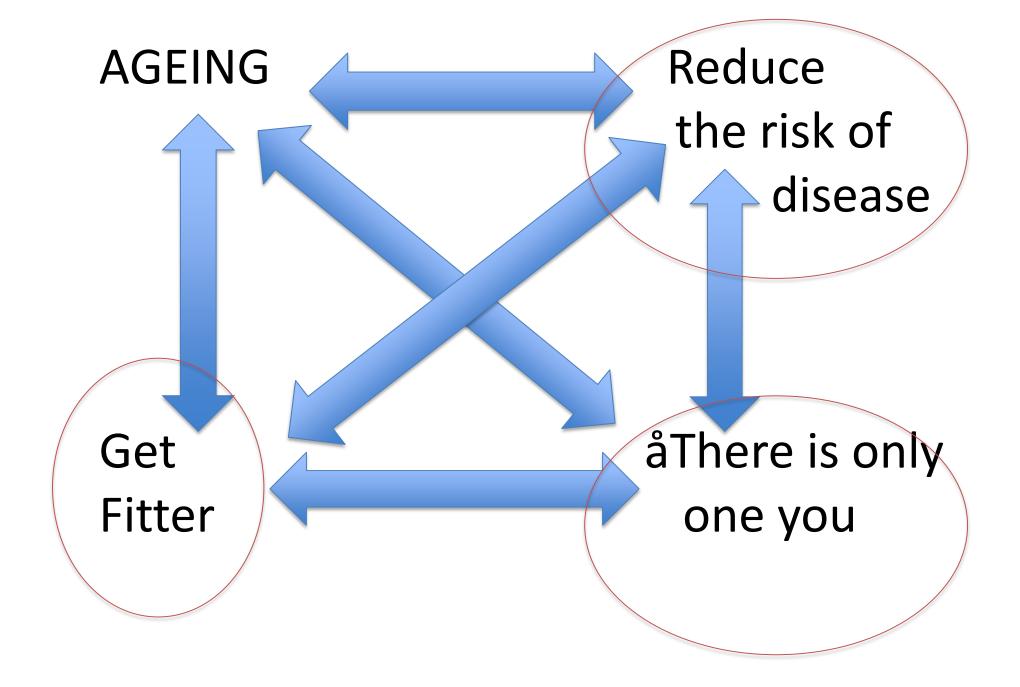


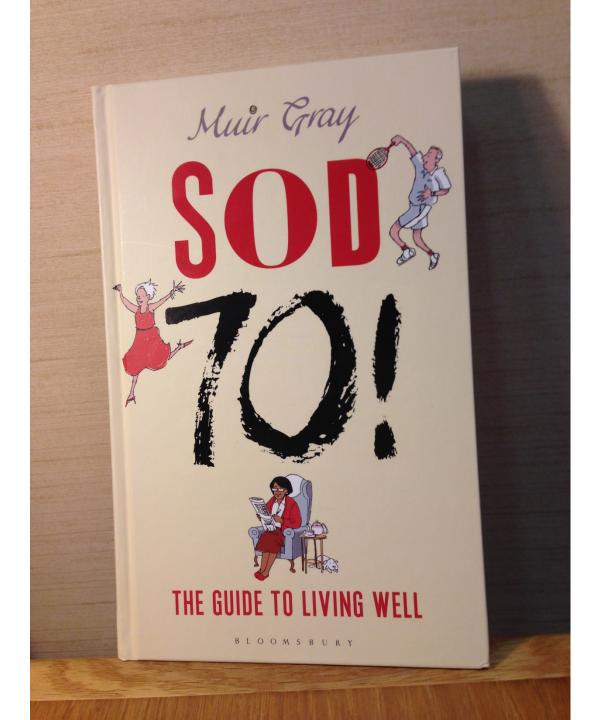
What is really bothering me most?	
What do I hope the health service can do about it?	

What is really bothering me most?	I am worried that I might have cancer because I seem more tired.
What do I hope the health service can do about it?	Exclude the possibility that my tiredness is the result of a cancer as definitely as possible.



If 100 people have this test or	
treatment, how many of them will	
know that what matters to them	
improves?	
If 1,000 people have this test or	
treatment, how many of them will	
suffer some harmful consequence?	







#### NHS RightCare

Commissioning for Value

Roll-out plan 2015 - 2018

NHS RightCare

# Is care for people at the end of life better in Leeds or Sheffield?

#### How many services are there in for people who are dying in London, and how many should there be?

Who is responsible for ensuring theat as many people as possible have a good death in somerset and Dorset?

Is end of life care improving in Suffolk?

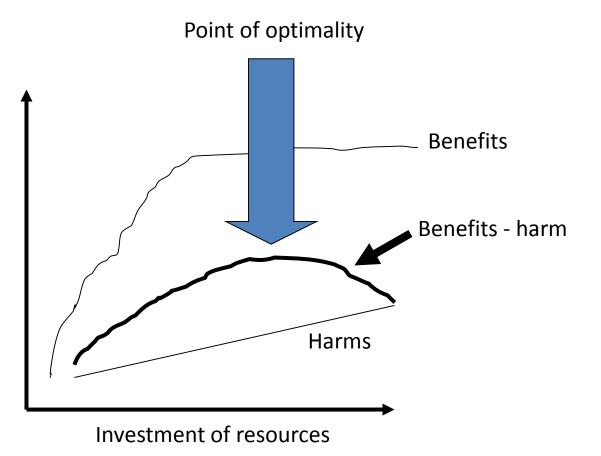
#### TRIPLE VALUE END OF LIFE CARE

have we allocated the resources optimally between home care, hospices and hospital?

Are all the resources used in the last year of life provding high value?

What proportion of people have endo of life care that is of high value to them?

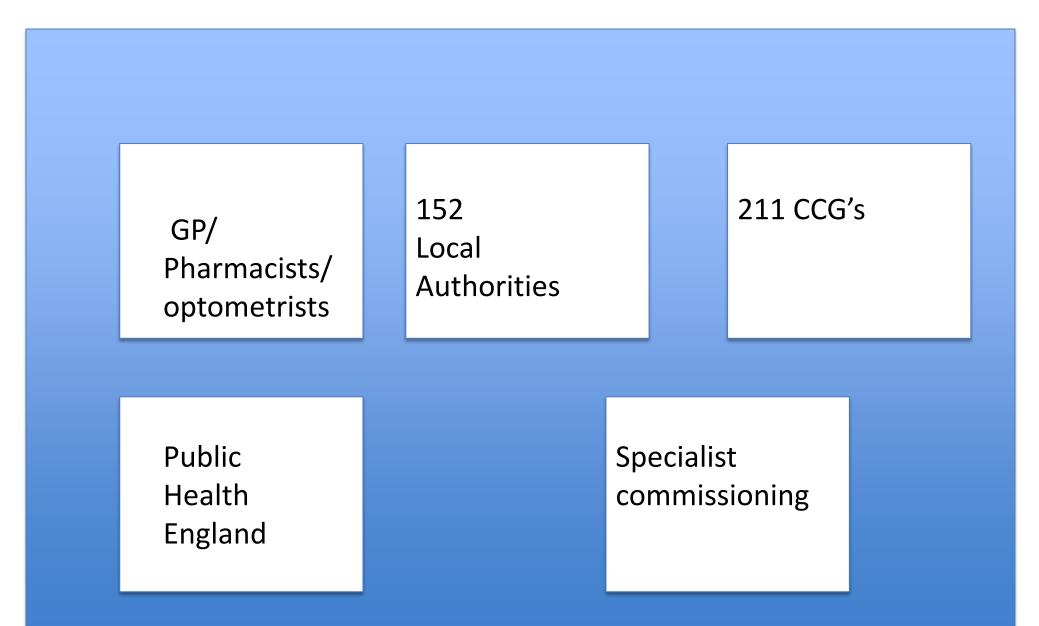
After a certain level of investment, health gain may start to decline



#### The Care Archipelago



#### The Commissioning Archipelago



#### The Professional Archipelago



## "complexity is the dynamic state between chaos and order"

Kieran Sweeney (2006) Complexity in Primary care radcliffe

## Chaos.....Complexity.....Order

Person aged 87, 5 diagnoses 8 prescriptions, cared for by Daughter with alcoholic husband

People who are dying

woman aged 73, webuser, with T2 Diabetes, STEMI, high blood pressure, homeopathy

woman aged 67 painful hip & mild depression

Man aged 67 with Dukes A colorectal ca.

> woman aged 45 at risk of cervical cancer

#### Systems, not bureaucracies

Population healthcare focus primarily on populations defined by a common need which may be a symptom such as breathlessness, a condition such as arthritis or a common characteristic such as frailty in old age, not on institutions, or specialties or technologies. Its aim is to maximise value and equity for those populations and the individuals within them

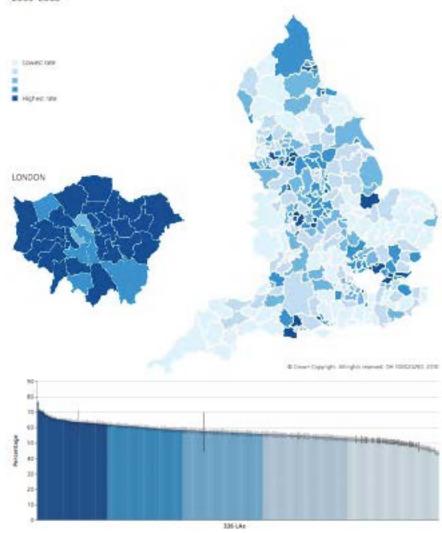
Objectives	Criteria	Standards
<ul> <li>To encourage people of all ages to prepare in advance a care plan, for example using MyDirectives.com or following the guidance on www.nhs.uk</li> <li>To identify people in the last years of life wherever they may be living.</li> <li>To ensure that people in the last year of life have had a meaningful debate based on a plan for them.</li> <li>To help people die at home with support if that is the preferred option.</li> <li>To ensure that the skills for symptom control are widely available.</li> <li>To provide training to key staff in old people's homes, Primary Care Teams and hospitals, trading in the use of the Gold Standard Framework and symptom control.</li> <li>To encourage the best use of resources.</li> <li>To involve patients, carers and relatives both individually and in the development of the service.</li> <li>To produce an annual report for the population served.</li> </ul>		

The aim is to help people who are dying, and their carers, have a good experience of the last weeks, days and hours of life.

- To encourage people of all ages to prepare in advance a care plan, for example using <u>www.MyDirectives.com</u> or following the guidance on <u>www.nhs.uk</u>
- To identify people in the last year of life wherever they may be living.
- To ensure that people in the last year of life have had a meaningful debate about a plan for them.
- To help people die at home with support if that is the preferred option.
- To ensure that the skills for symptom control are widely available.
- To provide training to key staff in old people's homes, Primary Care Teams and hospitals in the use of the Gold Standard Framework and symptom control.
- To promote research.
- To encourage the best use of resources.
- To involve patients, carers and relatives both individually and in the development of the service.
- To produce an annual report for the population served.

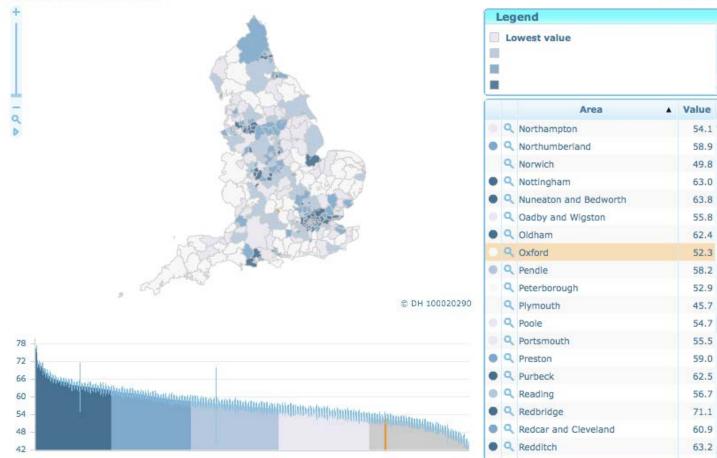
#### END-OF-LIFE CARE

Map 29: Percentage of all deaths in an area that occur in hospital by local authority 2006-2008



Percentage of all deaths in an area that occur in hospital, by local authority, 2006–2008





www.rightcare.nhs.uk

#### PREPARING FOR A GOOD DEATH



# Living Welland Dying Well

#### Good planning to reduce the risk of a bad death

Mark Thomas Keri Thomas Muir Gray

